

# MONTREAL SERVE TOUR

## FAQ

### What is the cost?

The cost is \$1,010. The trip costs will cover lodging, breakfast and lunch (DINNERS NOT INCLUDED AND 3 LUNCHESES), in-country transportation, and ministry expenses but will exclude airfare, visa and vaccination requirements, insurance, and/or tourism activities.

\*Dinners will be on your own please budget approximately \$330 for your own dinners and three lunches for the week.

### Schedule (tentative):

July 7: Arrival and Check-In

July 8: Cultural Introduction and Orientation

July 9-11: Project Days

July 12: Church and Worship

July 13: Closing Rally and Tourism Activities

July 14: Departure and Check-Out

### What projects will volunteers be participating in?

Incorporating the strategies of the local churches, projects include but are not limited to a community block parties, beatification projects (painting, playgrounds, landscaping, etc.), community outreach (feeding, painting, etc.), food bank, renovation of a women's safe shelter, light construction, and more.

-This trip is intended for adults but allows youth over 14 to participate as long as a one-to-one ratio is maintained with adults on the team.

### Arrival Airport:

- Montreal-Pierre Elliot Trudeau International Airport (YUL) Montreal, Canada

-Airfare is ever changing, because of this we cannot guarantee pricing for airfare. Though it is not required to work through a travel agent, it is highly recommended to do so for both your airfare and travel insurance. We recommend using STG Travel.

- Their contact is:

STGTravel.com

[agents@stgtravel.com](mailto:agents@stgtravel.com)

Office: 214-789-9451

Fax: 205-206-5344

## **Will I have to go through an application process and/or pay a deposit?**

Yes, every volunteer must go through an application process and complete required trainings. During this process you will also have to pay a deposit of \$400 for a team and/or \$100 if serving as an individual. Your spot will not be reserved until the deposit is paid. DEPOSITS ARE NON-REFUNDABLE

## **If I take a team from my church, will we serve together the whole time?**

Possibly, being that there are specific skill sets for each team needed, individuals from teams might have to be distributed to other teams to better fit the needs on the field. However, we will do our best to keep teams together.

## **What if I want to stay a few extra days?**

You are free to arrive early or depart at a later date. However, we CANNOT provide additional days for accommodations. If you decided to spend extra time in Canada planning, including finding lodging, and costs associated with doing so are at your own expense.

## **Will accommodations include AC/heating?**

Yes, Montreal is a modern city with modern comforts.

## **Health Considerations:**

There will be a lot of walking and the main transportation will be on public transit. This means you must be able bodied to do so. Public transportation is also limited in their handicap accessiblensess.

## **Weather to be expected:**

It will be between 65-85F and either very sunny or rainy.

## Cultural Considerations:

English in the city but in villages outside the city, French is prevalent and English is more limited. Montreal is more European in their dress in the summer. Please be advised that it is common to see people sun bathing in public or in less conservative attire. It is also advised to not wear anything that indicates you are American.

## Transportation:

We will be using teams will be using mostly public transit (Buses, trains, metro, occasional taxis).

## Accommodations:

Volunteers will be staying at a hotel. Specific details will be given closer to departure so you can apply for your visa.

## Items to bring:

Bring your personal items including toiletries, medications, comfortable shoes, and work clothes. It will be cool in the evening so please bring a jacket or sweater. AMEX is not excepted in most places but Visa and Mastercard are excepted everywhere.

## Application Approval:

Please note, for your application to be approved you must finish the application, Safe & Secure Training, all 3 references returned, and background check completed. It can take up to 3 weeks from the date you finish the application requirements until it is approved. Once approved you will receive an email to pay your deposit and/or add other members to your team.

\*You cannot pay your deposit until your application is approved.

\*If you are a Group Leader, you also cannot invite other members until your application has been approved as well.

## Insurance:

Although it is up to the individual, church or ministry to determine which insurance provider they prefer, Send Relief volunteer teams have purchased coverage in the past through the providers below.

Gallagher - [www.travelwithgallagher.com](http://www.travelwithgallagher.com)

MTA - [www.gowithmta.com](http://www.gowithmta.com)

Any insurance coverage purchased must include medical, accidental death, medical evacuation, and disability, at a minimum. Please be aware that not every provider or plan provides the same coverages. The volunteer, church or ministry is responsible for comparing the coverage provided by different insurance providers and must select the insurance that fits their needs or desires best.

### Additional Recommendations:

We strongly recommend you purchase trip cancellation insurance when you purchase your airfare in case your trip is cancelled or rescheduled due to unforeseen circumstances. Please be aware that the coverage and benefits under these policies may vary depending on the provider and reasons for cancellation.

We also strongly recommend that you review any life insurance policy for restrictions related to the country you are traveling to on your volunteer trip. Some policies may exclude or limit benefits under certain circumstances.

## Registration Deadlines:

Registration is limited to 150 participants on a first come first serve basis. Registration will close when all spots have been filled and/or on March 9, 2026. Please note that your team's registration will not be valid until the deposit of \$400 (\$100 for an individual) has been paid.

**\*DEPOSITS ARE NON-REFUNDABLE**

All volunteers must have their applications complete, references returned, and training complete no later than April 7, 2026.

All final payments are due June 7, 2026.

International Serve Tours work with local churches to aid them in reaching the needs in their communities. Because of this, they cannot make final arrangements for Serve Tour projects and accommodations until they know the final number of volunteers coming and the skills sets, they are equipped with. This means we are able to provide an overview for what your team might do during Serve Tour, but we cannot give specific assignments until less than 30 days prior to departure. Because of this, you and your team will not have contact with field personnel until between 60-30 days prior to departure.

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